

Online Bank security

For your security when carrying out transactions via the Online Bank, we have one of the best security solutions available. You use a personal identification method, for example the security authenticator with a code, in order to guarantee that it is definitely you logging into the Online Bank. We as a bank work with you, the customer, to prevent internet fraud.

The identification method you use to access your account online is a form of identification. You should protect codes and passwords at all times, and never reveal them to anyone, not even to the bank.

To minimise the risks, you can do the following

- Always ensure that the control number that you enter into your security authenticator
 - begins with a 9 when you log into the Online Bank using a control number and reply code*.
 - is based on the account number or bankgiro/postgiro number that you fill in when you register a new payee.
 - begins with a 0 when you approve a transfer or payment amount (unless the amount is for SEK 100,000 or more).
- Every time you finish using the Online Bank, log out .
- Update your web browser, java software and operating system regularly.
- Use an up-to-date antivirus program and firewall.
- Change the password for your home router so that it does not use the manufacturer standard password.

* When you log in using a one-time code, no control number is displayed.

Remember that the bank will never e-mail you asking you for your account details or codes, or ask you to update or download software via a link in an e-mail. If you have any doubts, do not open e-mail messages or attachments.

Further information about security

Read more about the bank's responsibility and your responsibility at [swedbank.se/sakerhet](https://www.swedbank.se/sakerhet), or call the Online Bank customer service on +46 (0)771 977512.

If you have any questions about your antivirus software or firewall, please contact your supplier.